

**AGENDA**  
**CITY OF DUARTE**  
**PUBLIC SERVICES COMMISSION**  
**October 13, 2021 – 7:00 p.m.**

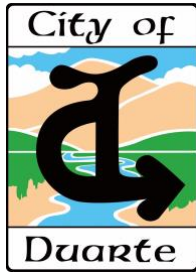
Members of the public may watch and participate on Zoom. To access the meeting, please register at [https://us02web.zoom.us/webinar/register/WN\\_TfH31vKcTo-XltQ886uWAA](https://us02web.zoom.us/webinar/register/WN_TfH31vKcTo-XltQ886uWAA)

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1. CALL TO ORDER
  2. PLEDGE OF ALLEGIANCE
  3. ROLL CALL
  4. ITEMS FROM PUBLIC  
If you wish to address the Commission, please use the “Raise Hand” feature in Zoom when invited by the Chairperson prior to that item being discussed. Each person may speak once for no more than 3 minutes.
  5. APPROVAL OF MINUTES
    - A. Minutes from the Public Services Commission meeting of September 8, 2021
  6. ITEMS OF BUSINESS
    - A. Richard Niño, Vice President, Burrtec Waste Industries – Annual Rate Review and Consideration of Expansion of Bulky Service to the Multi-Family Residential Sector
  7. ITEMS FROM COMMISSION MEMBERS
  8. ADJOURNMENT

NOTICE: Due to the state and local State of Emergency resulting from the threat of Novel Coronavirus (COVID-19), Governor Newsom has issued Executive Order N-29-20 in which Section 3 supersedes Paragraph 11 of Executive Order N-25-20 (issued on March 12, 2020) addressing Brown Act regulations. This new order states that the City does not need to make a physical location available for members of the public to observe a public meeting and offer public comment. The Order allows the City to hold Commission meetings via teleconferencing and allows for members of the public to observe and address the meeting electronically.

In compliance with the Americans with Disabilities Act, if you need assistance to participate in this meeting, you should contact City Hall at (626) 357-7931, extension 230. Notification no later than 1:00 p.m. on the day preceding the meeting will enable staff to make reasonable arrangements to assist your accessibility to this meeting.

Note: Any documents distributed by City Staff to a majority of the Commission less than 72 hours prior to the Commission meeting will be made available for public inspection at Duarte City Hall, 1600 Huntington Drive, Duarte, CA 91010, during normal business hours, except such documents that relate to closed session items or which are otherwise exempt from disclosure under applicable law.



Agenda Item: _____
CM Review: _____
Fiscal Review: _____

# AGENDA REPORT

MEETING DATE: October 13, 2021

TO: Chair and Members of the Public Services Commission

FROM: Victoria Rocha, Assistant to the City Manager

SUBJECT: Potential Multi-Housing Units Bulky Item Program

RECOMMENDATION: The Public Services Commission is requested to hold a discussion pertaining to the expansion of bulky service to the multi-family residential sector and take one of the following actions:

1. Recommend the expansion of bulky service to the multi-family residential sector to the Duarte City Council
2. Not recommend the expansion of bulky service to the multi-family residential sector to the Duarte City Council
3. Another option not listed here

FISCAL IMPACT: No fiscal impact in making a recommendation.

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## BACKGROUND

At the request of staff, Burrtec has included in their 2022 rate analysis an option to expand bulky service to the multi-family residential sector. Currently, illegal dumping of items in front of multi-housing units is primarily picked up the City’s Field Services staff, a time-consuming use of staff resources, and on occasion by Burrtec at their expense if City staff makes the request for assistance.

Under the City’s Franchise Agreement with Burrtec, residential customers can receive twice per year bulky item pickup at no extra charge, but the options for commercial customers are available at an additional charge. Commercial and multi-family subscribers can rent a large bin for the purpose of collecting bulky items or contact Burrtec for bulky item pick at an additional fee. Multi-housing unit dwellers can also bring their bulky items to the two free Community Clean-Up events hosted by the City and Burrtec, or self-haul these items to the local transfer station in Azusa or Whittier. Out of 52 Multi-family Burrtec accounts in Duarte, 22 account-holders requested bulky item pick-up 1-5 times, five accounts requested 4-6 times, and five accounts requested more than seven times. Twenty accounts did not make any requests in 2021.

Expansion of the bulky item pick-up program would allow multi-family unit residents to place unwanted bulky items next to the bin or bin enclosure without making an appointment, and the items would be collected on the regular trash collection day or during that service week by a recycling vehicle.

## COMMERCIAL RATE ANALYSIS

Components included in the rate calculation consist of the below stated disposal rates, the CPI

change as measured by the annual average for all urban CPI in Los Angeles-Long Beach-Anaheim as released in 2021 of 3.93 percent; and the change in the average price per gallon of fuel based on the US Department of Energy Alternative Fuel Pricing Report, which decreased by 2.39 percent. It should be noted that, although the trash disposal and green waste processing cost components increased in September, customers did not see that increase in their monthly bills. The increased cost for the months of September through December 2021 will be spread out over twelve months in the 2022 rates.

Additionally, after years of increased recycling costs due to the closure of certain recycling markets, the 2022 rates reflect some stabilization in those markets which has resulted in a decrease in the recycling cost component.

<b>Cost Component</b>	<b>2021 (per ton)</b>	<b>9/1/2021 (per ton)</b>	<b>2022 (per ton)</b>	<b>Compared to 2021</b>
<b>Trash Disposal</b>	\$51.89	\$58.91	\$61.43	18.4%
<b>Green Waste</b>	\$46.63	\$62.37	\$93.20	99.9%
<b>Recyclables</b>	\$56.37	N/A	\$27.88	-50.5%

California State Assembly Bill 341 and Assembly Bill 1826 require the compliance of businesses and multi-family residential dwellings in mandatory commercial solid waste and organics recycling. When AB 1826 was enacted in 2014 requiring commercial organics recycling for businesses that generated eight cubic yards or more of organic waste per week (that threshold has since decreased to two cubic yards of solid waste generation), Burrtec and City staff worked together to assist businesses in sharing the cost of food waste processing. Burrtec’s proposed commercial rates are below using the current model of equalizing the food waste processing cost across all commercial customers including multi-family housing properties.

<b>Commercial Rate</b>	<b>2021</b>	<b>Proposed 2022</b>	<b>Increase</b>	<b>Percent Increase</b>
<b>Trash one 3-yard bin, 1 time/week</b>	\$199.24	\$215.27	\$16.03	7.4%
<b>Green Waste one 3-yard bin, 1 time/week</b>	\$161.46	\$214.86	\$53.40	33%
<b>Recyclables one 3-yard bin, 1 time/week</b>	\$157.42	\$147.41	-\$9.99	-6.4%
<b>Food Waste one 2-yard bin, 1 time/week</b>	\$171.02	\$182.99	\$11.97	6.5%

If the City Council were to adopt an expanded bulky service to the multi-family residential sector, the rate structure would change as follows:

- All commercial accounts except for multi-family accounts would be offered a solid waste

rate equalized with the food waste processing cost to, again, assist those businesses in cost sharing and mitigate high financial impacts. Removing multi-family accounts, though, would lessen the number of those businesses cost-sharing which would result in a \$14.99 increase per month for a single three-yard bin picked up one time a week for trash services.

- Multi-family accounts would be offered a solid waste rate with the bulky item pick up program cost component that includes fifteen hours of bulky item collection and disposal services activity. This would result in a \$16.37 increase per month for a single three-yard bin picked up one time a week for trash services. Bulky items could be disposed of at any time alongside regular trash services.

<b>Commercial Rate</b>	<b>2022 Rate Current Model</b>	<b>Proposed 2022 Commercial Sector w/o MHU</b>	<b>Proposed 2022 Multi-Housing Units with Bulky Item Program</b>
<b>Trash one 3-yard bin, 1 time/week</b>	\$215.27	\$230.26	\$231.64
<b>Food Waste one 2-yard bin, 1 time/week</b>	\$182.99	\$192.98	N/A

RECOMMENDATION

The Public Services Commission is requested to hold a discussion pertaining to the expansion of bulky service to the multi-family residential sector and take one of the following actions:

1. Recommend the expansion of the bulky collection service to the multi-family residential sector to the Duarte City Council
2. Not recommend the expansion of the bulky collection service to the multi-family residential sector to the Duarte City Council
3. Another option not listed here

FISCAL IMPACT

No fiscal impact in making a recommendation.

ATTACHMENTS

Attachment A: Sample marketing materials for expansion of bulky service to the multi-family residential sector.



Dear Property Owners and Managers,

Burrtec is pleased to share with you an expanded service for multifamily residents, the Multifamily Bulky Item Pick-up program. The program is not designed for facility renovation waste. The program is designed for residential discards of bulky items. Bulky items are those household items that are not disposed of in your solid waste bin container. Bulky items include, but are not limited to:

- Chairs
- Couches
- Computers
- Desks
- Dishwashers
- Dressers
- Electronic Waste
- Furniture
- Lamps
- Laundry/Dryer machines
- Mattresses
- Microwaves
- Nightstands
- Refrigerators
- Sofas
- Stoves
- Tables
- Televisions
- Toys

Facility residents can now place unwanted bulky items next to the bin or bin enclosure and Burrtec will take care of it! All bulky items should be placed out and available for collection by 6:00 A.M. on the regular trash collection day. Please do not place bulky items inside trash or recycling container(s), or place in any manner that would interfere with the regular trash service. Enclosed are several flyers that can be used to inform your tenants of the new program.

***Non-acceptable Items:*** Household hazardous waste (such as paint, used motor oil and filters, household cleaners, fluorescent light). Properly disposing of these items is made easy thanks to the Los Angeles County Department of Public Works local collection roundups. For additional information, visit <https://dpw.lacounty.gov/epd/hhw/hhw> to view the collection roundup schedule.

If you have any questions regarding the Multifamily Bulky Item Pick-up program, please contact Burrtec's Customer Service at (800) 325-9417. Remember to Help KEEP DUARTE CLEAN!

Thank you,

Burrtec Waste Industries, Inc.

# Multifamily Bulky Item Pickup

Burrtec will collect bulky items at your multifamily complex. Facility residents can place unwanted bulky items next to the bin or bin enclosure and Burrtec will take care of it.



PLACE UNWANTED FURNITURE  
AND APPLIANCES NEXT TO THE  
BIN OR BIN ENCLOSURE

DO NOT PLACE BULKY ITEMS IN BIN

COLOQUE MUEBLES Y  
ELECTRODOMÉSTICOS NO  
DESEADOS AL LADO DE EL  
CONTENEDOR EN EL CERCAMIENTO

NO COLOQUE ARTÍCULOS VOLUMINOSOS  
EN EL CONTENEDOR



**BURRTEC**  
“We’ll Take Care Of It”

## **HOUSEHOLD HAZARDOUS WASTE DISPOSAL**

*Household hazardous waste (such as paint, used motor oil and filters, household cleaners, fluorescent lights) are not accepted. Properly disposing of these items is made easy thanks to the Los Angeles County Department of Public Works local collection roundups. For additional information, visit <https://pw.lacounty.gov/epd/hhw/Hhw> and to view the collection schedule.*

## **DESECHOS PELIGROSOS DEL HOGAR**

*Nose aceptan residuos peligrosos del hogar (como pintura, aceite de motor y filtros usados, limpiadores domésticos, luces fluorescentes). La eliminación adecuada de estos artículos es fácil gracias a las redadas de recolección locales del Departamento de Obras Públicas del Condado de Los Ángeles. Para obtener información adicional, visite <https://pw.lacounty.gov/epd/hhw/Hhw> y para ver el cronograma de recolección.*



# BULKY ITEMS



PLACE UNWANTED FURNITURE  
AND APPLIANCES NEXT TO THE  
BIN OR BIN ENCLOSURE

DO NOT PLACE BULKY ITEMS IN BIN

COLOQUE MUEBLES Y  
ELECTRODOMÉSTICOS NO  
DESEADOS AL LADO DE EL  
CONTENEDOR EN EL CERCAMIENTO

NO COLOQUE ARTÍCULOS VOLUMINOSOS  
EN EL CONTENEDOR

